



LITHUANIAN
NATIONAL CONTACT POINT

The Guidelines for Multinational Enterprises

About the Lithuanian National Contact Point

The mission of the Lithuanian National Contact Point is to assist with compliance with the requirements of responsible business conduct and to create possibilities for settling disagreements with regard to compliance with the provisions of the Organisation for Economic Co-operation and Development (hereinafter - the OECD) Guidelines for Multinational Enterprises (hereinafter - the Guidelines).

The role of the Lithuanian National Contact Point

is to further the effectiveness of the Guidelines operating in accordance with core criteria of visibility, accessibility, transparency and accountability, to handle enquiries and to contribute to the resolution of issues between stakeholders and multinational enterprises that may arise from the alleged non-observance of the Guidelines in specific instances.

The main functions of the Lithuanian National Contact Point are the following



1. Rising awareness and promotion

The Lithuanian NCP raises awareness of and promotes the Guidelines. It includes co-operation, as appropriate, with the business community, the worker organisations and other non-governmental organisations, and the interested public with the purpose to further the effective implementation of the Guidelines and to help achieve adherence to the requirements of the Guidelines.



2. Handling specific instances

Lithuanian NCP provides a non-judicial dispute resolution mechanism concerning company's alleged failure to observe the Guidelines. Specific instances are handled by the Independent Experts of Lithuanian NCP. During the process the confidentiality of sensitive information is provided.

Complainant – the party or parties who submit(s) a complaint in a specific instance. It might include a local community affected by the activities of the multinational company, employees, a trade union, a non-governmental organisation and other stakeholders.

The complaint can be submitted to the Lithuanian NCP by delivering it personally, by post to the Ministry of the Economy and Innovation of the Republic of Lithuania or by e-mail info@oecdncp.lt.

Enterprise – a multinational enterprise “as defined” in the Guidelines against which the complaint is made.

The handling of specific instances are carried out in Lithuania and encompasses the following stages:

- 1. Initial assessment of the complaint** (approximate duration – 3 months);
- 2. Mediation or examination of the complaint** (approximate duration – 6 months);
- 3. Final statement** (approximate duration – 3 months);

In case an agreement between the parties is reached during mediation the Lithuanian NCP shall evaluate and monitor the implementation of the agreement (approximate duration – 12 months).

Structure of the Lithuanian National Contact Point:

1. The Independent Experts

They participate in resolution of issues that arise relating to the implementation of the Guidelines in accordance with the Rules of Procedure for Handling Specific Instances and take part in the activities to promote the Guidelines.

2. The Advisory Committee

(Representatives of the ministries and institutions). Upon request it provides advice and information to the Independent Experts in the course of handling of specific instance.

3. The Secretariat

(the Ministry of the Economy and Innovation of the Republic of Lithuania). The Secretariat assists Independent Experts and provides technical services to the National Contact Point.

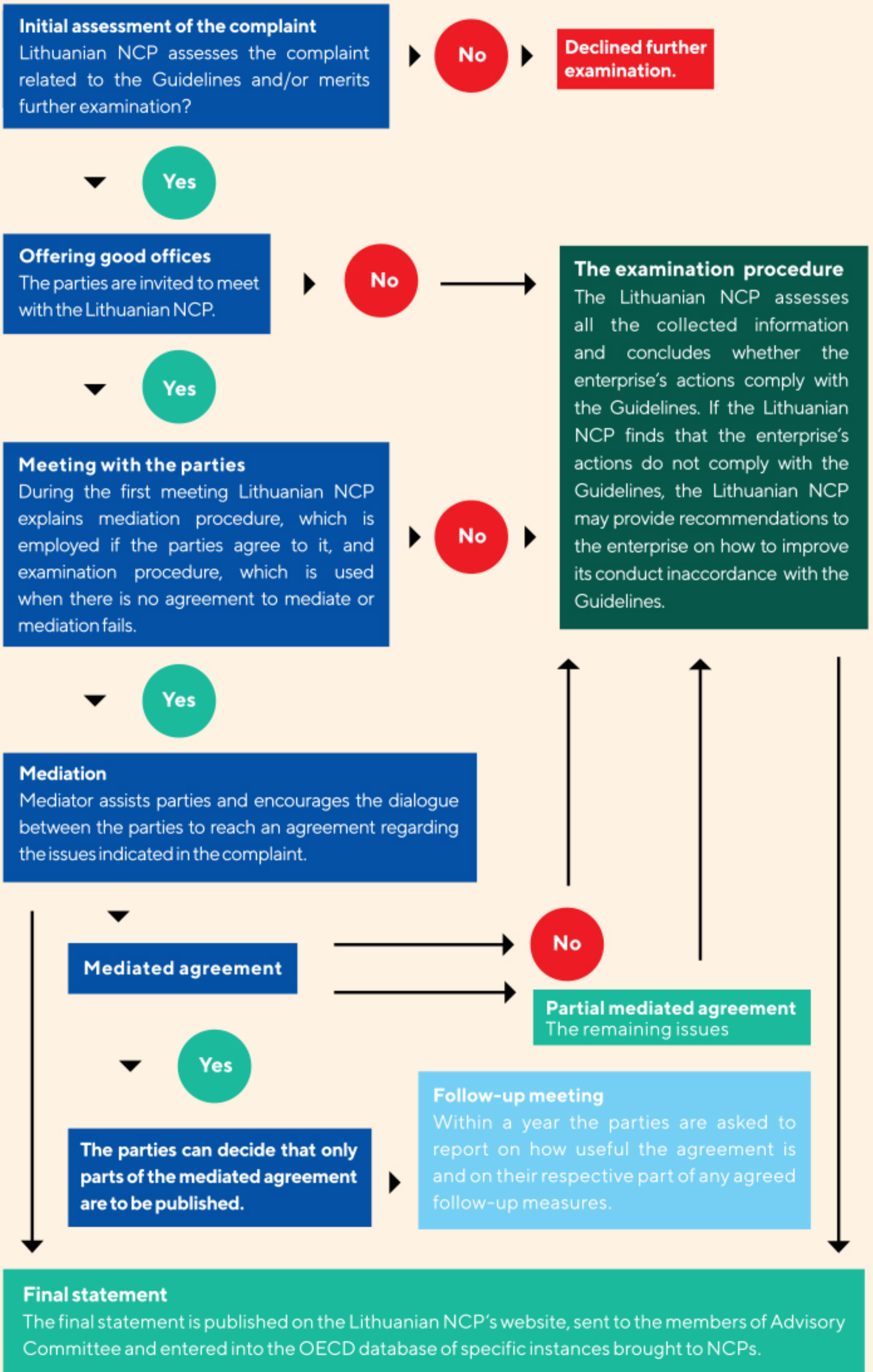
Sectoral guidelines

In order to promote the effective observance of the Guidelines, the OECD has developed sectoral guidelines which aim to help enterprises to identify and respond to risks of adverse impacts associated with a particular sector. The OECD has developed sectoral guidelines which aim to help enterprises identify and respond to risks of adverse impacts associated with particular sectors:

1. OECD Due Diligence Guidance for Responsible Business Conduct;
2. OECD Due Diligence Guidance for Meaningful Stakeholder Engagement in the Extractive Sector;
3. OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas;
4. OECD-FAO Guidance for Responsible Agricultural Supply Chains;
5. OECD Due Diligence Guidance for Responsible Supply Chains in the Garment and Footwear Sector;
6. Responsible Business Conduct for Institutional Investors.
7. Practical actions for companies to identify and address the worst forms of child labour in mineral supply chains

The handling of specific instances

Complaint



Guidelines for Multinational Enterprises

The Guidelines are the only multilaterally agreed and comprehensive code of responsible business conduct that governments have committed to promoting. The Guidelines are recommendations on responsible business conduct addressed by governments to multinational enterprises operating in or from adhering countries. They provide non-binding principles and standards for responsible business conduct in a global context consistent with applicable laws and internationally recognised standards. 48 OECD countries and non-OECD countries have adhered to the Guidelines.

The Guidelines are beneficial to business, because:

- They can serve as a useful tool for the business to develop their own code of conduct;
- They are complementary to other initiatives on corporate responsibility, including domestic and international law in specific areas such as human rights, bribery and extortion;
- They provide an informal grievance mechanism to issues that may arise in relation to implementation of the Guidelines.

The Guidelines contain recommendations regarding:



General Policies



Disclosure



Human Rights



Employment and Industrial Relations



Environment



Combating Bribery, Bribe Solicitation and Extortion



Consumer Interests



Science and Technology



Competition



Taxation

Lithuanian National Contact Point

Address: Gedimino pr. 38, LT-01104 Vilnius
E-mail: info@eocdnpc.lt
Website: nkc.lrv.lt
Facebook: facebook.com/LietuvosNKC

Phone:

Fax:

